



## First Impression Team: Greeter

Create an environment that gives people the best opportunity to develop a joyful and growing relationship with Jesus.

### Why be a greeter?

First time guests often decide whether they'll attend a second time within the first seven minutes of arriving. Long before a word is preached or a song is sung, guests have formed an opinion of our church. FIT members help shape that first impression, by offering guests a giant welcome, helpful information, and a fond farewell from the street to their seat.

### Your role as a greeter

- Give a warm welcome with a big smile and handshake.
- Stand at building entrances to open doors for attendees, as well as strategic locations between parking lot and front door.
- Staff the welcome center before/after service.
- Answer questions and walk person to desired location.
- Remain in position for the first 15 minutes of service.
- After service, look for & reintroduce yourself to those you met earlier. (5 minute rule!)
- Inform lead usher of any concerns.

### Expectations

- Serve every week or every other week for six months.
- Find your own replacement, when needed, via approved contact list.
- Arrive 30 before the service, so that your team can pray and be in position to serve 20 minutes before the service, and stay for five-ten minutes afterwards.
- Dress appropriately for the weather, as you may be outside.
- Review names of new people you previously met.

### Next steps . . .

- Assist a veteran team member one Sunday, as a trial run.
- If this is a good ministry fit, you'll be asked to serve at least 2 Sundays per month, with a 1-month trial period.
- Attending quarterly team meetings

### Notes . . .

- Go the extra mile. Be willing to leave your post to help a guest find a room.
- Smile and be positive!
- Besides Greeters, the First Impression Team consists of Ushers, Parking and Café Attendants.
- The FIT is led by Don Dantona in Syosset and George Hsieh in Manhasset.

**SRC's mission:** lead as many people as possible into a joyful & growing relationship with Jesus Christ