





Team Reflection Deep Dive:

A Guide to Meaningful Conversations

LISTEN

Bonus resource by Joe Platania from Central Christian in Arizona

Setting the Tone for Deep Dive Conversations

Before diving into the questions, it's crucial to establish a constructive and open atmosphere. Start by setting the following guidelines to ensure that the discussion remains focused and productive:

>>> This is a data-gathering session, not a problem-solving meeting. Avoid diving into solutions immediately.

Deep Dive Questions

- Celebrating Wins
 - What do we have to celebrate over the last year?
 - Where are we winning?
 - Why is that happening?
 - How can we keep winning and win bigger?

• Evaluating Metrics

- We measure what is important. Does this team have an established set of metrics?
- Do you know what they are?
- How are you doing in relation to them?
- How can we improve our metrics?
- Assessing Systems and Processes
 - Systems and processes are the highways that vision travels on. Are ours effective for our team and church?
 - What needs to improve?

• Reviewing Leadership and Structure

- Leaders are vision ambassadors. Do we have the right people in the right places?
- What changes to our organizational structure do we need to make to be more effective and efficient?

Encourage open dialogue while maintaining respect for all participants. Disagreeing is acceptable, but it should be done constructively.

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Stay focused on the purpose of the meeting, which is to reflect, evaluate, and identify areas for improvement.

• Planning and Consistency

- We must be consistent in all we do. The rhythm and planning of the church is critical.
- How does your team make plans and set goals?
- How can this be improved?
- What is coming next that we need to be prepared for?

Identifying Gaps and Confusions

- What did we miss?
- What is right that needs to be amplified?
- What is wrong that needs to be fixed?
- What is missing that needs to be developed?
- What is confusing and needs to be clarified?

These questions are designed to uncover valuable insights and foster a thorough understanding of your team's current situation and future directions.



These insights were drawn from Joe Platania's appearance on the unSeminary podcast episode, <u>"The Staff Health Puzzle: How</u> <u>Central Christian Operationalizes Alignment with Joe Platania.</u>" Tune in for more expert discussions on effective church management. Joe Platania is the Executive Pastor at <u>Central Christian Church in Arizona</u>, specializing in HR and staff development. His work focuses on enhancing staff culture and alignment across the church's multisite network.



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